

Definition Performance Indicator BVPI 56 / PAF D54

Equipment and adaptations delivered within seven working days

Numerator

Of the items of equipment and adaptations in the denominator, the number delivered within seven working days. The period begins when a decision to supply the equipment/adaptation is made (likely to be prior to when the order is placed) and ends when the equipment/adaptation is satisfactorily installed in the opinion of the council (the delivery/installation date, or when satisfactorily installed in the view of the council, if later). "Working days" for this indicator is taken to mean simply Monday to Friday; bank holidays are therefore included for these purposes as working days. The period counted is where the difference between the decision to supply and the date of satisfactory installation is less than or equal to seven "working days".

Denominator

The number of items of equipment or adaptations for use by adults and older people delivered during the year (regardless of when ordered) excluding:

- Adaptations provided by housing departments and connections to alarm systems;
- Equipment and adaptations for which the time limit could not be met because of the client's actions or absence (e.g. when a person was on holiday);
- Equipment and adaptations that require structural work other than simple fitting such as bolting to a wall or floor.

PCT performance indicator for community equipment (2003/04)

CHI has included a performance indicator for primary care trusts in the set for 2003/04 (published 18 December 2003). The full set of indicators can be downloaded from: http://www.chi.gov.uk/eng/ratings/2004/pct_list.pdf

The entry for community equipment reads as follows:

Community equipment

Percentage of items of equipment and adaptations delivered within seven days

Rationale

Equipment plays a vital role in enabling disabled people of all ages, including children, to maintain their health and independence, and to prevent inappropriate hospital admissions. Improving the service has links with both the NSF for Older People and with Valuing People, the strategy for services for people with learning disabilities.

Data source: LDPR special collection

Data Period: To be finalised